



Indian Point Energy Center
Independent Safety Evaluation Action Plan
Six Principal Recommendations and Major Initiatives

September 2008

Independent Safety Evaluation Principal Recommendations

In the course of the Independent Safety Evaluation (ISE) examinations, the ISE panel identified six principal recommendations. The principal recommendations were further broken down into two over-arching and four principal recommendations.

The actions that Entergy is taking with regard to the two over-arching recommendations that relate to the site as a whole, and the four additional major recommended actions, are summarized below.

The two over-arching recommendations are as follows:

R-1: Investment commitment as needed to achieve and maintain top levels of safety, security and emergency preparedness at Indian Point.

The panel concluded that “Indian Point is a safe plant.” We feel confident in this statement based on decisions and investments made to prioritize and strengthen safety performance at Indian Point. Furthermore, we are committed to making further substantial investments in the plant to improve the facility’s safety and operational performance and to be responsive to panel recommendations.

While the ISE panel found that Indian Point meets the high standards of the U. S. nuclear industry and that operations are conducted in a compliant and professional manner, the panel noted the need for Entergy to demonstrate its financial commitment and to accelerate visible, meaningful improvements to the station.

Since Entergy’s purchase of Indian Point, the company has invested more than a half-billion dollars in areas regarded as top priorities for continued safe operation: material condition improvements, equipment reliability upgrades, and safety system availability improvements. These upgrades and investments are an essential part of our aggressive strategy as we continue on our path to excellence.

Entergy will maintain its focus on the safe and reliable operation of the station as its prime and core responsibility.

To make Indian Point a top-level industry performer, the panel’s recommendations will be used as a guide for investing additional company resources to enhance major improvements previously implemented at the Station. Reaching that level of excellence will require an investment of substantial funds and a commitment to long-term solutions – not just “quick fixes.” To that end, Entergy has defined and commissioned a senior-level management structure to oversee implementation of the ISE panel’s recommendations. At the station, the ISE team response activities are under the direction and oversight of the site vice president, with a project director specifically assigned to address the ISE panel’s recommendations.

Entergy's commitment to make the investments necessary to become a top industry performer will be continued by Enexus Energy, the new company being "spun-off" by Entergy. Enexus Energy's strong financial profile will provide the basis to support and implement ISE recommendations – beginning with the first recommendation that addresses an increased commitment of funds and resources for Indian Point.

R-2: Aggressive, proactive communication and outreach

Entergy concurs with this principal recommendation.

The ISE Report points out that Entergy's relationship with communities, particularly in the area of emergency planning, needs improvement. It is incumbent upon the company to take the lead in rebuilding these relationships to foster cooperation, openness, and an understanding of shared goals. These outreach efforts also include the continuation of Entergy's generous corporate contributions program, which has helped to strengthen our relationship with the business community and others.

Entergy is committed to doing more. We agree that improvement is needed to build and maintain strong, mutually respectful and trusting relationships within the community. The following plan not only embraces this recommendation and other suggestions within the ISE report, but also builds on existing programs in place at Indian Point to improve Entergy's outreach to external stakeholders and the public. These programs will be enhanced to meet the recommendations in the ISE report.

The plan will ensure that Entergy listens more effectively to the needs of the community and all stakeholders, and the company plans to provide feedback on the requests and to enact all agreed-upon actions.

Furthermore, this working plan will incorporate recommendations gathered at recent public meetings hosted by the ISE Panel, as well as the comprehensive list of public-concern issues compiled from numerous sources in the report.

Short-term (1-3 months)

Community Interaction:

- The Indian Point site vice president met with county executives (or their representatives) and emergency management officials from Orange, Rockland, Putnam and Westchester counties. Discussion focused on Entergy's and the counties' initial reactions to the ISE report, steps that have already been taken to improve public outreach, and feedback and expectations from the four counties.
- Entergy hosted a community stakeholder meeting on Sept. 25, 2008, to discuss the ISE report with key stakeholders. It included a question-and-answer session with Entergy corporate and plant officials.

- Entergy plans a media release on Sept. 29, 2008, to update the media on actions taken to address the ISE report.

Emergency Preparedness Partnerships

- Entergy recognizes that the emergency preparedness area constitutes a vital and significant interface with the public, the plant and government officials and demands strong communication and coordination. We agree with the panel recommendation to return the emergency planner county coordinator positions to four full-time employees. Two positions are currently filled. This will improve our ability to support and coordinate emergency planning activities with the surrounding four counties. We expect to fill the remaining two positions by year's end.
- A significant number of emergency planning improvement activities will take place during the ISE response project implementation phase.
- Entergy has named Don Mayer as the IPEC Director of Emergency Planning during this crucial phase. Don is currently site director in charge of the ISE response and the Unit 1 remediation program.

Longer term Actions committed to in the near future: (3-6 months)

- Entergy representatives will appear before local town and village boards to discuss areas of interest to the public and the current status of important initiatives, and to solicit feedback. We will evaluate the effectiveness of this effort with the boards and make adjustments as needed.
- We will improve outreach to members of the public and local elected officials using a public "open-house" format to provide updates on our initiatives and community involvement.
- We will continue and enhance the site tour program so that the general public can see first-hand the commitment to safety and security at Indian Point.
- We will publish an IPEC quarterly newsletter to communicate plant information to the public.
- We will add a special section to the IPEC Web site to share the progress made from implementing ISE report recommendations.

The following four recommendations are the ISE panel principal recommendations.

R-3: Comprehensive upgrade of emergency response facilities and equipment

Entergy accepts the ISE report recommendation that a comprehensive upgrade of the emergency operations facility (EOF) is needed, and to that end, we will initiate plans to construct a new EOF outside of the ten-mile emergency planning zone (EPZ). Working with county and state governments, Entergy will commission an architect/engineer firm to perform a scoping study to identify available options and to assess the co-location of the Joint Information Center (JIC). The scoping study is targeted for completion in the first half of 2009.

A thorough engineering and scoping analysis will be done to develop the best long-term solution. Central to this process is the engagement of external stakeholders in the state and counties so that solutions are integrated and responsive to all parties' needs.

The following is a summary of the major emergency planning facilities and equipment areas discussed in the panel's report.

Emergency Operations Facility (EOF)

The ISE panel noted that the current on-site EOF is relatively small and may well be undersized for a significant or prolonged response, particularly since a number of federal, state and local response agencies would occupy the facility during an emergency. The panel also noted that equipment reliability in the EOF requires improvement and the general appearance needs updating.

To manage an emergency response effort more effectively in the EOF, improvements are needed in organizational layout, equipment functionality and spatial requirements. To ensure that the new EOF fulfills these requirements, Entergy has benchmarked four EOF's at other nuclear facilities to capture best practices and will continue this effort in collaboration with emergency response agency stakeholders.

Relocating the site EOF is a long-term project involving siting, design and construction at a new location. A new facility will require significant investments in telecommunications and information technology infrastructure, as well as improvements to meet security requirements.

Entergy recognizes the limitations of the existing EOF and will work expeditiously to evaluate options for a new facility and proceed with construction in 2010 after design and engineering work is complete. We also recognize the need to maintain the effectiveness of the existing facility in the interim; therefore, Entergy will invest in improvements to enhance the current EOF until the new facility is available.

As noted below, we will also evaluate the panel's recommendations regarding the efficiency of the Joint Information Center, including assessing its incorporation into a new EOF footprint.

Technical Support Center (TSC)/Operations Support Center (OSC)

The TSC and the OSC are in-plant facilities used by field teams and managers to respond to plant conditions in an emergency. The ISE panel noted that, like the EOF, they require updates to increase efficiency and to reflect industry best practices. The improvements planned for their layout and appearance will bring them up-to-date with the industry's top-performing plants. In addition, human factors analyses to improve the design of the TSC/OSC will enhance the visibility and coding of emergency information.

To improve the flow of information, Entergy installed six new LCD screens in the TSC/OSC. Also, eliminating desk-mounted computers and screens provided additional space in these facilities. We will evaluate other options for expanding the useable space at the TSC/OSC.

Entergy will continue to benchmark other TSC/OSC facilities to incorporate best practices from top-performing plants.

Joint Information Center (JIC)

The Indian Point JIC is located at the Hudson Valley Traffic Management Center (HVTMC) in Hawthorne, N.Y. In addition to the traffic management function, the new facility houses Westchester County's Emergency Response Facility and New York State Emergency Management Office's regional response facility.

The JIC was designed to operate and function as a "virtual" media center. It includes equipment and communication connections to broadcast media briefings from remote locations in the four counties and a press briefing area in the lobby of the traffic management center. The JIC contains many state-of-the-art tools that allow virtual communications between the counties.

Providing more work room space to develop communication materials, hold internal briefings and monitor the media would increase JIC efficiency. Entergy will review alternative work room layouts with New York State personnel this year to determine the feasibility of various approaches and will fund and execute the agreed-upon alterations in 2009.

With respect to the recommendation relating to media briefing space, Entergy will explore options for improving media briefing space at the HVTMC with New York State officials.

Emergency Response Equipment

Upgrades to Indian Point's emergency response capabilities will involve both near-term improvements to equipment and facilities and longer-term scoping and engineering studies to determine the best solution. Written and oral communications from the four counties emphasize that equipment reliability is central to their emergency response effectiveness. Currently, the reliability of equipment such as phones, faxes, computers and drill data transmissions is not satisfactory for the four counties. The site vice president has directed an increased frequency of field tests on county emergency plan equipment that interfaces with Entergy's equipment during drills and emergency conditions. By doing this, problems can be identified and resolved on a more timely basis to ensure reliability.

Entergy has funded numerous projects to enhance the emergency response capabilities in the four counties in the EPZ, including the JIC, county facility infrastructure, decontamination facilities, communications towers, field monitoring equipment and radio systems. We recognize there are still issues that need to be resolved with some of the equipment used by the counties in their emergency response. To improve the reliability of the system, Entergy will work with the New York State Emergency Management Office and finance the transfer of the off-site notification system "hot lines" to their telecommunications infrastructure. The company will also upgrade plant data and radiological dose assessment software (MIDAS) in 2009. In addition, a test installation of low-band radio equipment will be done to see if connectivity can be improved.

Funding for Community Emergency Response Support Requests

Each of the counties (and jurisdictions within the counties) has requested additional funds for equipment and training to support the emergency response function over the course of the year. Entergy recognizes the need to improve the process for considering and taking action on such requests for assistance. A number of insights have been offered on how to establish a clear and consistent process to deal with requests for emergency planning resources and support. We will evaluate the appropriate changes to that process to create an IPEC Emergency Preparedness Partnership Fund. Before we announce the fund, we will communicate changes with counties to ensure understanding, support and buy-in. We will decide how to best implement this program in the first quarter of 2009.

The Emergency Preparedness Partnership Fund will be administered and structured in a way that includes a grants committee with community representation. Grants will be awarded in two categories: 1) emergency planning and improvement projects, such as equipment and 2) service or training programs. The EP Partnership Fund will be modeled after the Entergy Charitable Grants program, a structured, auditable process that is open to schools, government agencies and non-profits. In the past, Entergy has provided funding for ambulances, emergency medical equipment, and training through its general grant process. However, the existing program will be modified and the EP Partnership Fund created to provide a singular focus on partnering with the community

on emergency planning issues. Necessary changes and stakeholder communications will be made in the 1st quarter of 2009 with implementation to follow.

Entergy Emergency Preparedness Staffing

As the panel stated in the ISE report, several off-site emergency planning positions were eliminated during the re-alignment process. The loss of these positions diminished Indian Point interaction with stakeholders and contributed to some strained relationships with the counties.

The reduction in off-site EP staff positions has adversely affected relationships and the quality of support provided to the counties. Seeing the need to reverse this problematic situation, Entergy has hired additional emergency preparedness personnel. These additional personnel will help improve the day-to-day communications and support provided to county stakeholders. Entergy also recently appointed a new director of emergency planning for the Indian Point site.

Hiring more personnel is not the total solution to improving relationships in the counties, but is one of several actions that Entergy is undertaking to put a human face on the organization and to begin building the trust and respect of off-site stakeholders.

R-4: Aggressive staffing actions to address personnel shortages

The company is committed to aggressively pursuing a course of action that will enhance our ability to attract and retain the personnel required to operate a top-performing nuclear organization.

Entergy just completed an analysis to determine which technical skills will be most in demand at Indian Point and at the company's other nuclear plants in the next five years. Based on that analysis, we are working with industry partners and academic institutions to develop additional sources of skilled technicians and engineers for the nuclear and energy industries. Our analysis includes long-range staffing plans that align our workforce development efforts and recruiting initiatives with anticipated workforce requirements.

Entergy is actively working with Westchester Community College to create a new energy engineering technology A.S. program with concentrations in health physics and plant operations. This program includes an "Energy Summer Camp" for high school students to increase awareness of career opportunities in our industry and generate interest among potential students. We are a primary sponsor of a program with Polytechnic University in Brooklyn to create a new minor in Nuclear Engineering to complement their existing engineering degree programs.

Entergy is actively engaged with other nuclear utilities and Nuclear Energy Institute to ensure that local, regional, and national workforce development initiatives will yield

sufficient numbers of new nuclear workers to meet the industry's needs. This effort includes creating new education programs and modifying existing college and technical school programs to more closely align with the required knowledge and skills.

We have identified the need for retention programs to retain high-value employees, or to reduce attrition in mission-critical work groups. Our staffing plans have been adjusted for forecasted retirements and non-retirement attrition in key work groups. This includes consideration of anticipated promotions, transfers, and resignations based on succession plans, historical performance and industry trends.

On a broader scale, a comparative analysis is being conducted to determine if a significant cost-of-living differential poses a challenge to Indian Point's ability to hire and retain employees. Currently IPEC salaries are allowed to exceed the established salary range maximum as a means to offset some of the disadvantage.

Entergy is taking a number of actions from a corporate perspective to support Indian Point now and in the future. Going forward, Enexus will be supported by a dedicated Talent Management function to provide focused recruiting and enhanced school relations support for Indian Point and the other plants in the region. Further, Entergy is actively seeking and acquiring federal grants for workforce development. Over the last two years, more than 3.6 million dollars has been obtained by Entergy's nuclear workforce development partners, including \$1.1 million in NRC education and training grants in 2008.

R-5: Security Improvements

Security at Indian Point is strong. Improvements and enhancements in security equipment to improve reliability, maintainability and effectiveness of these systems will only make it better. Items identified in need of upgrade include the plant entrance, Central Alarm Station (CAS) and Secondary Alarm Station (SAS), the access authorization system and the fence line/barrier.

Entergy will upgrade security equipment. Many of the recommended improvements have been identified by Entergy and have scope estimates developed to address actions to resolve these issues. These items are currently tracked in the station's Asset Management Plan and will be accelerated.

It should be noted that the Nuclear Regulatory Commission is proposing a rule change to 10 CFR 73.55, which would prompt significant changes to the security infrastructure and staffing at U.S. nuclear plants. The rule change is expected in early 2009. Entergy will integrate the recommendations of the panel with any additional actions required by the NRC to enhance and update the already robust security posture at the station.

The ability of Entergy to implement these actions will require the expenditure of significant amounts of capital to address both the recommendations from the panel and from the new NRC rulemaking.

Owner Controlled Area

OCA Fence line

Indian Point has an exterior perimeter fence that encloses the owner controlled area (OCA). As the panel noted, the area adjacent to the fence is overgrown with vegetation and debris, which presents an unattractive external appearance. Entergy will clear vegetation and debris on both sides of the fence line to create and maintain a viable clear zone for increased visibility. This action will be completed in 2008. The company is also developing long-term actions to ensure that the fence line and adjacent areas are more aesthetically appealing and configured for long-term maintainability. The comprehensive landscaping plan will be developed and implemented in spring 2009.

OCA Access

Access to the sites' OCA for personnel and vehicles will be reviewed in accordance with NRC 10 CFR 73.55 rule change, which is expected to be issued April 2009. This review will consider enhancements to the site that will incorporate recognition programs for improved screening techniques and other improvements to further enhance the security posture. However, additional actions will be taken to further improve security controls and perception in regards to site access before the rule is issued. As discussed during the evaluation, closed-circuit monitoring of key locations will be improved. Vehicle processing techniques will be revised and enhanced before the end of 2008 to further strengthen the security program in regards to site deliveries. Designs for an enhanced facility for processing all vehicles will include improved lighting and sheltered search locations. These detailed plans will be shared with the Village of Buchanan to ensure potential concerns are addressed prior to project implementation. Entergy recognizes that the condition of the entrance is an important aspect in maintaining the professional image of the site. We expect that meaningful upgrades in this area will occur in 2009, with final installation activities for the search facility extending into 2010.

Protected Area

Protected Area Fence line

The protected area, a high-security zone, is delineated by a high-grade industrial fence line. This fence line works in conjunction with multiple types of intrusion detection systems (IDS). Currently there is a project to replace a number of alarm zones with a more advanced IDS by early 2009. The site has initiated a detailed study to review additional technological enhancements for the protected area to increase surveillance effectiveness. It includes the evaluation of physical changes in protected area fence line locations to further increase protective margin and improved site mobility. This study will also cover new requirements on IDS design, lighting and vehicle barrier system

enhancements as outlined in the 10CFR73.55 rule change. The study is scheduled to be completed by mid 2009, allowing a defined project plan to be developed and implemented in an acceptable time frame not to extend beyond the implementation period specified with the NRC rule change.

PA Access Control Facility

There are numerous barriers in place to prevent unauthorized entry into the protected area of the site. The ISE panel identified the need to improve and modernize the access control facility at Indian Point and also noted that these improvements could be engineered for more efficient work flow. Entergy has also identified the need to upgrade the access facility and has included improvement options in a preliminary design, which incorporates new advanced search equipment and new access flow patterns for both outage and non-outage situations. It will also ensure the layout supports sound security practices and a user-friendly environment and will look at options to renovate or replace the current facility. This analysis will provide sufficient information on how best to proceed with the upgrade. Entergy will fund and execute the upgrades as part of our overall security improvement plan that, due to its very large scope, will start in 2009 and extend into 2011.

Protected Area Surveillance Systems

Alarm Stations

Entergy agrees that the consolidation and improvement of the alarm stations at Indian Point are areas for improvement and has commissioned a number of studies to determine the optimal methods to enhance and integrate these alarm stations. Locations of the central and secondary alarm stations have been finalized, and a project plan is being developed to integrate alarm stations into their final locations. This project plan will be completed mid 2009, with projected completion by the end of 2011. Additionally, these changes will include new advanced key card access controls equipped with biometric readers at key locations. Entergy security and information technology personnel have developed a detailed security access management system specification that will meet the new rule requirements under 10 CFR 73.55. A fleet contract is in place with a vendor recognized as the industry leader in the design, installation and maintenance of security systems for high-security facilities.

Cameras and Monitors

In addition to the previously mentioned improvements in the access control system, Entergy will implement additional upgrades. Closed circuit upgrades were included in the original design specifications. These surveillance enhancements include new color monitors, an advanced video capture system and other digitally enhanced surveillance systems as part of the aforementioned project work.

R-6 Station cleaning and preservation

Entergy concurs with the panel's recommendation to accelerate site-improvement initiatives to reflect overall station quality and to better convey to employees and the public our commitment to protect and safeguard the workplace.

The company has invested significant funds in the plant's safety systems and features and recognizes that the examples provided by the panel are additional focus areas for continued improvements. Beyond the plant safety focus, we have constructed a new administrative services building that houses our engineering staff and business functions. We have also embarked on projects to improve the plant work area infrastructure for our employees. While Entergy has made substantial improvements, we know that more work is warranted, and we readily embrace the panel's recommendations to continue our efforts. Upgrades have begun in various areas, including recent improvements to worker locker facilities and significant infrastructure work in the site utility tunnel.

Entergy has identified several areas that require upgrades, and we will assess each to ensure that adequate funding is available for improvements. Repair and replacement options will also be prioritized over the coming months. Entergy will launch a multi-year campaign in 2009 to address items such as the ventilation ducts, intake structure buildings and screen well areas that were pointed out during the assessment as areas in need of attention.

Panel Special Interest Items

As Entergy noted earlier in this letter, all actions discussed in the ISE report will be addressed as our project team builds its detailed action plan. The following discussion addresses two specific recommendations offered by the panel during their deliberations. These are categorized as near-term recommendations and were not specifically called out as principal recommendations and discussed earlier in our response. The specific areas are as follows:

- Work management inefficiencies are reducing the effectiveness of supervisors to monitor work and coach the staff. Prompt action is required to complete the number of overdue PM actions and to substantially reduce the number of PM actions that are late in the grace period.
- For the buried piping program, an immediate recommendation was made that Entergy explore options for reducing the vulnerability for unanticipated leaks.

Work Management Processes

Entergy agrees with the panel's analysis that a lack of rigor and discipline in following the established work management process contributes to a lack of efficiency in completing physical work. Entergy also acknowledges that this issue contributes to excessive preventive and elective maintenance backlogs. In addition, the report cited items related to the newly implemented Passport computer program that has contributed to problems. The following actions will address the work management culture issue:

- Deferred Preventative Maintenance Work Orders (PM's), PM's approaching their overdue date, and corrective and elective maintenance backlogs are receiving daily senior site management attention through their inclusion in Plan of the Day meetings. (Note that because of this action, there are currently no overdue PMs.)
- Work week critiques include industry standard reviews of schedule stability and schedule adherence. Work not completed as planned during the execution work week is specifically identified and addressed through the corrective action process.
- A work management academy training program will ensure all involved site employees understand their roles in work management and the requirements related to these roles as defined in work management procedures.
- Regularly scheduled review meetings, jointly chaired by Maintenance and PS&O, will address the problems identified with the work management process as identified by employees in the field who perform the work.
- Temporary contract planners have been retained to address the backlog in the PM model work orders. The end result will be increased productivity and efficiency in addressing this backlog. The commitment of personnel is directly responsive to panel observations and recommendations relating to the number of preventive maintenance work orders within their grace period. In addressing this element of the backlog, a more rapid improvement should be realized in the overall Work Management Process. The expected benefit is increased schedule stability, which will result in a more structured, systematic approach in performing our work. Other improvements should also be seen in schedule adherence and the number of deferred PM's. The combination of all of these improvements will address the bulk of the concerns by the panel.
- The IPEC has significantly reduced the PMs that were in the latter half of their grace period – a problem that was observed while the ISE panel was on site.
- The ineffective utilization of IAS Passport software continues to cause delays and inefficiencies in attaining the full benefits of the software. To remedy this issue, additional training and utilization of Fleet resources shall be investigated and implemented where necessary to increase both efficiency and productivity.

The items discussed above will provide the needed support to regain the health of the work management system. However, to emphasize the point, the biggest driver in reducing backlogs to reasonable levels is management's success in holding the organization accountable for the use and acceptance of the work management system. The discussion points above will give the individuals the knowledge and tools to use the system. Management is expected to hold the organization accountable to meet the desired goals.

To monitor progress made in the work management process, the station uses performance indicators developed to show the rate of compliance with the work week process. These indicators provide information about the ability of the organization to plan work in the proper sequence. The indicators also report on the ability to start and complete work as planned and on our schedule stability. These performance indicators are discussed at the weekly work management meeting critique, and then with the whole management team at the operational focus meeting.

Buried Piping

The ISE report and recommendation are specifically focused on buried piping that transports water having very low tritium levels and is of heightened public interest. In 2007, an Indian Point Unit 3 auxiliary steam line failed and required excavation and replacement. The line was excavated along its full buried length and replaced in its entirety and a water-shedding type of protective coating was installed.

The remaining pipes of concern are the three separate buried piping lines associated with the Indian Point Unit 2 condensate storage tank (CST). These lines are part of the condensate/auxiliary feedwater system and specifically are:

- CST supply to auxiliary feedwater pumps
- Condensate supply to CST
- CST overflow line

Note: The corresponding lines for Indian Point Unit 3 CST lines are not buried; the lines are heat traced, insulated and are run and supported above grade.

The approximate length of the buried portion of each of these lines is 330 feet, and they are located approximately five feet below grade. The CST overflow piping is corrugated metal pipe, and except for overflow condition, is normally empty.

Entergy plans are that (1) the three above identified Indian Point Unit 2 buried piping sections be excavated and inspected at two locations along their lengths. (2) visual inspections of the piping outer diameter are performed and ultrasonic testing determinations of wall thickness be made. (3) soil samples will be taken at the excavated piping elevations for analysis to determine the soil resistivity. All inspections are to be completed by the end of this year and the results will be captured as part of the IPEC buried pipe program.

Conclusions

Entergy has thoroughly reviewed the ISE panel's report and agrees with the conclusions, recommendations and observations contained therein. Entergy agrees that the Indian Point Energy Center is a safe plant, and that our relationships with the public and stakeholders on matters of emergency preparedness are not healthy.

We agree with the panel that there are a number of areas that are in need of improvement. As noted by the panel, it is the new company's intent to continue along that path already established by Entergy, and continue to drive Indian Point to excellence.

The decision by Entergy to have this distinguished panel review the performance of Indian Point is indicative of the commitment that Entergy has to improving the facility. As noted by Richard Smith, Entergy President and Chief Operating Officer, it is Entergy's intent to make Indian Point one of the nation's best run and best performing nuclear plants. The ISE panel's comprehensive review and recommendations will guide us to excellence.